

भारत सरकार  
वित्त मन्त्रालय, व्यय विभाग  
केन्द्रीय पेंशन लेखा कार्यालय  
ट्रिकूट-II भीकाजी कामा प्लेस,  
नई दिल्ली-110066  
फोन : 26174596, 26174456, 26174438  
टोल फ्री नं० 1800117788



GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF EXPENDITURE  
CENTRAL PENSION ACCOUNTING OFFICE  
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TOLL FREE NO. : 1800117788

No.CPAO/Banking Coord/Pension Disbursement/2024-25/145-208

Dated: 20<sup>th</sup> September, 2024

**Office-Memorandum**

**Subject: Disbursement of Pension/Family Pension-reg.**


Attention is invited to the provisions contained in Para No. 11.1.(vi) of 'Scheme for Payment of Pensions to Central Government Civil Pensioners by Authorized Banks' (Fifth Edition, July 2021) according to which *CPPCs of Authorized Banks are to credit the monthly pension/family pension in the account of pensioner/family pensioner by the last working day of the month* to which they relate except for the month of March for which it should be credited on the first working day of the succeeding month i.e. April.

From time to time, this office has been receiving grievances, from pensioners as well as family pensioners about delay in credit of monthly pension/family pension into their accounts. Delay in credit of monthly pension/family pension causes avoidable financial hardship and anxiety to the old age pensioners/family pensioners.

*The delay in credit of pension/family pension has been viewed very seriously. The CPPCs are hereby instructed to ensure that the monthly pension/family pension is credited in the pensioner's/family pensioner's account every month as per prescribed timelines. Any delay, in credit of pension/family pension beyond prescribed timelines, will be viewed very seriously and necessary action, as deemed fit, will be taken.*

In order to monitor timely disbursement of pension/family pension, all the CPPCs are instructed to **furnish a report regarding credit of monthly pension/family pension electronically invariably by the forenoon of the last working day of the month**. The report can be submitted by logging to e-PPO site i.e. <https://eppo.nic.in>. The steps are explained in the 'Annexure' attached.

This issue with the approval of Chief Controller (Pensions).

  
(Vaibhav C Ghale)  
Controller of Accounts

Enclosure: as above.

To

1. Head of all CPPCs of Authorized Banks
2. Government Business Department of all Authorized Banks

Copy to:

1. PS to Addl. CGA (A&FR)
2. PS to CC (P)
3. Sr.TD, NIC, CPAO with request to upload this O.M. on CPAO website.