



DOT & B.S.N.L.

Civil / Electrical Wing Pensioners' Association

Regd. No. : 18/2012

(Affiliated to All India Federation of Pensioner's Association, Chennai)

85/III-C, Anu Apartments  
Rathina Sabapathy Street, K.K. Pudur,  
Coimbatore – 641038, TAMILNADU

Mobile : + 91 9449852677  
Phone : 0422-2432677  
e-mail : bkrishnan28@yahoo.com

No.DOT-BSNLCEPA/

Date : 16.11.2023

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Internal Auditor

**Sri. C.L. VARGHESE**

To

The Joint CCA (Admin)  
O/o. The Principal Controller of Communication Accounts  
No.60, Ethiraj Salai,  
Egmore,  
Chennai - 600 008.

Dear Sir/Madam

Sub : Submission of Life Certificate for Telecom Pension --Reg

I would like to bring the following few lines to your kind attention for reducing the mental agony of the Telecom Pensioners.

**It is a fact that until the last year the submission of Life Certificate whether in the Bank or Post office, where pensioners are holding their Pension account, was hassle free.**

**After coming all the pensioners to Sampann, the submission of Life Certificate is not as easy as before.**

We appreciate the Government of India, for taking so many steps to mitigate the hardship to pensioners and such as submission of life certificate through JEEVAN PRAMAAN and we are very much thankful. It has been widely communicated through various circulars to avail this process and create life certificate through Jeevan Pramaan, which will be updated at respective offices automatically.

Now so many pensioners are complaining that their Digital Life Certificate submitted through Jeevan Pramaan were not updated in the Sampann records, even after sending copy of the Jeevan PRAMAAN Life Certificate and pensioners are advised to resubmit along with adhaar copy, **which, I think, contrary to instructions and it is defeating very purpose of Government of India initiatives for ease of doing things by senior citizens.**

Therefore, we request you to kindly intervene in this matter and necessary instructions may be issued to the concerned authorities at an early date which will reduce the anxiety of the pensioners.

Thanking you,

with warm regards

S.Balakrishnan  
Secretary