Corporate Office
Admin & PR Branch

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No. BSNLCO-ADMN/45/1/2021-ADMN

Dated: 02.05.2023

OFFICE ORDER

Subject Outdoor Medical Claim for BSNL Retired employees - Clarification Regarding.

Ref: This office letter of even number dated 19.06.20220.

Please refer to this office order under reference vide which certain clarifications were issued regarding reimbursement of Outdoor Medical Claims of BSNL retired employees.

Representations are received in this office from some pensioners & association that in some BAs, the medical reimbursement is being denied on the pretext that the retired BSNL employee did not give his option every year. Though, the orders dated 19.06.2020 are clear but in order to bring uniformity in interpretation of these orders, following points are hereby clarified:

- The retired employees need not give the option every year. The option once given shall remain valid for subsequent years till it is changed by the retired employee.
- If the retired employee has not given the option even once, the mode of reimbursement of his medical bills shall be "With Voucher".
- Payment of Medical Claim to retired employees, if denied due to non-submission of option every year, may be made immediately.
- Other points mentioned in the order under reference shall remain unchanged.

This is issued with the approval of the competent authority.

(Rajiv Kumar Sharma) DGM (Admin)

Copy (through Intranet portal) to:

- PPS to CMD, BSNL, All Directors of BSNL Board & CVO, BSNL
- 2. All CGMs, BSNL Circles for information & necessary action please.
- All CGMs/PGMs/Sr GMs/GMs, BSNL CO.
- 4 All Unions/Associations, BSNL

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